



# SHOT TALK

Metro Health Immunization Program Newsletter - December 2019

<https://www.sanantonio.gov/Health/News/Newsletter>



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## In This Issue...

New VISs, Administration Errors	p.2
Vaccine Storage Troubleshooting	p.3
ImmTrac2 Consents	p.4
IOEP News	p.5
Other News & Resources	p.6

## TVFC/ASN ANNOUNCEMENT MONTHLY DATA LOGGER REPORTS

Effective January 1, 2020, Metro Health will be requesting all TVFC and ASN providers turn in a Data Logger Summary Report at the end of the month in ADDITION to monthly Temperature Logs.

Clinic staff will need to be familiar with running these reports to support vaccine viability in the event of a temperature excursion. Metro Health will also be analyzing both Data Logger Reports and Temperature Logs on a monthly basis for each clinic.

*For questions regarding  
this protocol, please email:  
[sanantoniotvfcasn@sanantonio.gov](mailto:sanantoniotvfcasn@sanantonio.gov)*

## Updated Vaccine Information Statements (VIS) Available

Updated VISs for [zoster/shingles \(live\)](#), [zoster/shingles \(recombinant\)](#), [pneumococcal conjugate \(PCV13\)](#), [pneumococcal polysaccharide \(PPSV23\)](#), [polio](#), [HPV \(human papillomavirus\)](#), [Hib \(Haemophilus influenzae type b\)](#), [rotavirus](#), [cholera](#), and [typhoid](#) have been posted. We encourage providers to begin using these VISs immediately, but stocks of the previous editions may be used until exhausted. For more information please visit the [VIS website](#).



## Prevent Vaccine Administration Errors

"Know the site and get it right" to prevent vaccine administration errors. To remind staff members who administer vaccines how to do it right, CDC has developed tools to share with members of your health care community. These products educate and remind providers about proper influenza vaccine administration techniques to help avoid shoulder injuries and other adverse events. The materials include [links to comprehensive vaccine administration information](#), [a short video](#) on the correct technique for intramuscular injection, [an infographic](#) on administering flu vaccine to an adult, and [a link to the CDC's vaccine administration e-Learn](#).

# Vaccine Storage Troubleshooting Record

Recently, many TVFC providers have received emails to complete a Vaccine Storage Troubleshooting Record. There have been some questions and concerns regarding this form, including when, how, and why this has to be completed.

## When do I need to complete a Vaccine Storage Troubleshooting Record?

- Every time there is a temperature excursion from the minimum, maximum, or current temperatures!

## How do I complete a Vaccine Troubleshooting Record?

- Check the box to indicate which unit was affected and fill out every highlighted box on the form!

**Vaccine Storage Troubleshooting Record** (check one) ☒ Refrigerator ☐ Freezer

Use this form to document any unacceptable vaccine storage event, such as exposure of refrigerated vaccines to temperatures that are outside the manufacturers' recommended storage ranges.

Date & Time of Event <small>If multiple, related events occurred, see Description of Event below.</small>	Storage Unit Temperature <small>at the time the problem was discovered</small>	Room Temperature <small>at the time the problem was discovered</small>	Person Completing Report	
Date: _____	Temp when discovered: _____	Temp when discovered: _____	Name: _____	
Time: _____	Minimum temp: _____	Maximum temp: _____	Title: _____	Date: _____
<b>Description of Event</b> (If multiple, related events occurred, list each date, time, and length of time out of storage.) <ul style="list-style-type: none"> <li>• General description (i.e., what happened?)</li> <li>• Estimated length of time between event and last documented reading of storage temperature in acceptable range (36° to 46°F [2° to 8°C] for refrigerator; -58° to 5°F [-50° to -15°C] for freezer)</li> <li>• Inventory of affected vaccines, including (1) lot #s and (2) whether purchased with public (for example, VFC) or private funds (Use separate sheet if needed, but maintain the inventory with this troubleshooting record.)</li> <li>• At the time of the event, what else was in the storage unit? For example, were there water bottles in the refrigerator and/or frozen coolant packs in the freezer?</li> <li>• Prior to this event, have there been any storage problems with this unit and / or with the affected vaccine?</li> <li>• Include any other information you feel might be relevant to understanding the event.</li> </ul>				
<b>Action Taken</b> (Document thoroughly. This information is critical to determining whether the vaccine might still be viable!) <ul style="list-style-type: none"> <li>• When were the affected vaccines placed in proper storage conditions? (Note: Do not discard the vaccine. Store exposed vaccine in proper conditions and label it "do not use" until after you can discuss with your state / local health department and / or the manufacturer[s].)</li> <li>• Who was contacted regarding the incident? (For example, supervisor, state / local health department, manufacturer—list all.)</li> <li>• IMPORTANT: What did you do to prevent a similar problem from occurring in the future?</li> </ul>				
<b>Results</b> <ul style="list-style-type: none"> <li>• What happened to the vaccine? Was it able to be used? If not, was it returned to the distributor? (Note: For public-purchase vaccine, follow your state / local health department instructions for vaccine disposition.)</li> </ul>				

## Why do I complete a Vaccine Troubleshooting Record?

- To document the details of the incident and to inform the Responsible Entity of the excursion.
- To keep a historical record of the vaccine storage unit's patterns.

## Where is this form located?

- The form is located on the VFC website, on page 3 of the Temperature Recording Forms:  
<https://www.dshs.state.tx.us/immunize/tvfc/publications.aspx>

For further information, or if you have any questions, please contact Anna Ledezma, Vaccine Management Supervisor, at [anna.ledezma@sanantonio.gov](mailto:anna.ledezma@sanantonio.gov) or 210-207-4308.

# Consent into the state immunization registry “ImmTrac2” and be jolly this holiday season!

Texas Department of State Health Services (DSHS) offers the Texas Immunization Registry, ImmTrac2, at no cost to all Texans. The registry is secure and confidential, and safely consolidates and stores immunization records from multiple sources in one centralized system.

## Why consent into ImmTrac2?

- A registry helps to keep parents informed about when their children need vaccines.
- ImmTrac2 allows providers to search for immunization histories on new patients who have changed physicians or moved into a new community.
- You'll never have to round up immunization records yourself. Your child's school can access them for you and let you know what vaccines your child needs in order to meet school requirements.

## How can you join ImmTrac2?

- To register children 17 years and younger, parents must consent. Consent is required one time and is valid until your child turns 18. Children registered in ImmTrac2 must sign an **adult consent form** when they turn 18 years old. The registry holds childhood immunization records until the participant turns 26 years old. If a person does not submit an adult consent form by their 26th birthday, their immunization records are deleted.
- Individuals who are 18 years and older must complete an adult consent form.

If you have questions or need assistance with ImmTrac2, please contact us at our Metro Health ImmTrac2 Help Desk, (210) 207-5071.

You can also visit the DSHS ImmTrac2 webpage for more information or to obtain a consent form. The ImmTrac2 Customer Support Help Desk can be reached at (800) 348-9158.



**TEXAS**

Health and Human Services

Texas Department of State  
Health Services

**Click the banner below for all the forms you need to get started!**

***ImmTrac2***  
**Texas Immunization Registry**

# Metro Health's Immunization Program: Outreach, Education, and Partnerships Update

The last month has been very busy for the Immunization Outreach, Education, and Partnerships (IOEP) Program. In October and early November, IOEP provided nearly 300 Edgewood ISD Head Start students with their annual flu vaccine. IOEP has been working with the City of San Antonio Head Start Program for the last four years to ensure their students receive the seasonal flu vaccine. This year, IOEP enlisted the help of partners at the University of the Incarnate Word School of Nursing to ensure all locations and students could receive this service.

On November 16, IOEP worked with the UT Health Student Faculty Collaborative Practice (SFCP) to facilitate the second annual Refugee Flu Clinic. This year 18 medical and nursing students administered 99 flu vaccines to refugees from all over the world. SFCP had faculty members and interpreters on hand to ensure the success of the clinic. This event allows medical students the opportunity to work in the community and to give vaccines to underinsured populations, providing them with medical services in their own community. This effort is part of an ongoing collaboration between IOEP and SFCP, which will bring vaccines to a diverse population over a period of time.





## Other News & Resources

Dallas, San Antonio awarded for Public Health Policies

Families Fighting Flu: Flu Resources, Educational Materials, and More

When Countries Get Wealthier, Kids Can Lose Out On Vaccines

## CE Opportunities

### Viral Hepatitis A Outbreak Webinar

The CDC Division of Viral Hepatitis will be hosting its next quarterly National Webinar on Hepatitis A Outbreaks on Monday, December 2, 2019 from 4:00p.m.-5:00pm ET. The topic for this webinar will be the Role of Preparedness in Hepatitis A Outbreak Response. All interested public health staff can register by following [this link](#).

### Current Issues In Immunization Webinar

On December 11, 2019, the National Center for Immunization and Respiratory Disease (NCIRD)'s Immunization Services Division (ISD) will host the third Current Issues in Immunization webinar. Dr. Lauri Markowitz, MD, MPH, will give an update on HPV vaccination recommendations. A question and answer chat box will be available for questions. Registration information, as well as a list of topics and presenters, is available at [the CDC website](#).

### Measles in Rockland County, NY – The Local Health Department's Outbreak Response

Join NACCHO and the County of Rockland Commissioner of Health, Dr. Patricia Schnabel Ruppert, to learn about Rockland County Health Department's measles outbreak response. At the conclusion of this webinar, participants will be able to:

- Characterize the impact of the measles outbreak on the Rockland County community
- Explain strategies employed by the local health department to contain the measles outbreak
- Describe legislative and policy challenges and newly implemented changes
- Summarize lessons learned from the collaborative outbreak investigation process

The webinar will begin on December 9, 2019, at 1:00pm Eastern Time. [Click here to register!](#)

**WWW.CDC.GOV/FLU**

**#FIGHT FLU**



**Effective  
January 2, 2020**

**NEW CLINIC APPOINTMENT HOURS**

**Appointments ONLY:  
Monday - Friday 8am - 12pm**

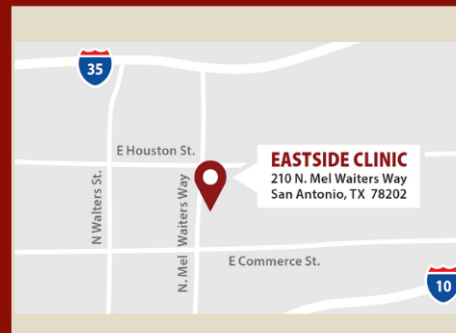
**Walk-Ins ONLY:  
Monday - Friday 1pm - 3pm**

**EASTSIDE CLINIC**

**Appointment Only from 8am - 12pm**

**Walk-Ins Welcome from 1pm - 3pm**

210 N. Mel Waiters Way  
(formerly 210 N. Rio Grande)  
San Antonio, TX 78202



CITY OF SAN ANTONIO  
**METROPOLITAN HEALTH DISTRICT**  
IMMUNIZATION PROGRAM

**For more  
information,  
please call  
(210) 207-8894.**